

# EzeScan Web App Licence Agreement

This licence is either a

- A. Standalone Annual Licence, or
- B. Monthly Subscription Licence, or
- C. Evaluation and Trial Licence.

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**IMPORTANT NOTICE: PLEASE READ CAREFULLY BEFORE INSTALLING THIS SOFTWARE:** This licence agreement (**Licence**) is a legal agreement between you (the "**Customer**" or "**you**") and Outback Imaging UK Limited with registered number 07242263 and whose registered office is 10 John Street, London WC1N 2EB ("**Outback Imaging**") for this EzeScan software product (the "**Software**"), which includes computer software, the data supplied with it, the associated media, printed materials and electronic documentation (the "**Documentation**").

By installing, downloading, copying, accessing, clicking on an "accept" button, or otherwise using this software package you agree to be bound by the terms of this agreement. If you do not agree to be bound by the terms of this agreement, outback imaging are unwilling to licence the software to you and you must return the medium on which the software is stored together with all accompanying documentation to your place of purchase within thirty days of purchase, together with proof of purchase for a full refund.

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## **A - GRANT AND BASIS OF LICENCE – STANDALONE ANNUAL**

1. In consideration of the Customer agreeing to abide by the terms of this Licence, Outback Imaging grants the Customer a non-exclusive, non-transferable Standalone Annual Licence ("SAL") to the material enclosed, subject to the terms of this Agreement
2. This Licensed Product contains a number of individual web page apps (e.g. Barcode Coversheet Generator, File Upload Assistant, File Approval Assistant, Remote Indexing Assistant and others) that are only activated by OI if they were specifically ordered on the Customer's Purchase Order as processed by OI. Only those individual web page apps specifically ordered on the Customer's Purchase Order will be activated, the others will remain de-activated.
3. Each activated individual web page app is restricted to the number of activated web page instances as ordered on the Customer's Purchase Order as processed by OI. In the event of it not being specified it shall default to one (1) activated web page instance only.
4. Each activated web page app is licensed for use by an agreed number of users as ordered on the Customer's Purchase Order as processed by OI. In the event of it not being specified it shall default to one (1) user only.
5. Web page app usage may be subject to optional throughput quota restrictions as detailed on the Customer's Purchase Order as processed by OI. If that throughput quota is exceeded the software will cease to operate, until additional throughput quota is purchased by the Customer.
6. This Licensed Product may only be deployed onto the number of Windows IIS Server instances that were ordered on the Customer's Purchase Order as processed by OI. In the event of it not being specified it will default to being deployed onto only one (1) Windows IIS Server.
7. For a Standalone Annual Licence it is a condition of this Licence that the Customer enters into and continues to subscribe to an Annual Software Maintenance Agreement ("ASM") with OI, and all monies payable with respect thereto are paid up to date. Without renewal of the ASM this Licence will expire

- on the expiry date and must not be used thereafter.
8. This SAL shall be for an initial term of 12 calendar months from the date of purchase, and will renew annually upon payment of the then current fee for an ASM with OI.
  9. This SAL shall lapse if the ASM is not renewed or paid for and the Customer shall thereupon cease using the Licensed Product.
  10. Upon lapsing, failure to cease using the Licensed Product shall be a breach of this License Agreement and OI shall suffer damages agreed at the then current new purchase price of the Licensed Product SAL plus the cost of an ASM annual fee.
  11. Exceeding licensing counts mentioned in clauses 2, 3, 4, 5 and 6 above shall be deemed to be a breach of this License Agreement and OI shall suffer damages agreed at the then current new purchase price of the Licensed Product SAL plus the cost of an ASM annual fee.
  12. Failure to renew the ASM and the resultant lapse of this SAL shall entitle OI, at its option to; unilaterally terminate use of the Licensed Product and to uninstall it from all relevant PCs. This Agreement authorises and allows OI to remove, by any means available, the Licensed Product from the Licensee's hardware and the Customer grants OI the right to enter and attend at any location both, physically and electronically, by employees or contractors, where the Licensed Product is installed for the purpose of facilitating its removal.

## **B - GRANT AND BASIS OF LICENCE – MONTHLY SUBSCRIPTION LICENCES**

1. In consideration of the Customer agreeing to abide by the terms of this Licence, Outback Imaging grants the Customer a non-exclusive, non-transferable Monthly Subscription Licence ("MSL") to the material enclosed, subject to the terms of this Agreement
2. This Licensed Product contains a number of individual web page apps (e.g. Barcode Coversheet Generator, File Upload Assistant, File Approval Assistant, Remote Indexing Assistant and others) that are only activated by OI if they were specifically ordered on the Customer's Purchase Order as processed by OI. Only those individual web page apps specifically ordered on the Customer's Purchase Order will be activated, the others will remain de-activated.
3. Each activated individual web page app is restricted to the number of activated web page instances as ordered on the Customer's Purchase Order as processed by OI. In the event of it not being specified it shall default to one (1) activated web page instance only.
4. Each activated web page app is licensed for use by an agreed number of users as ordered on the Customer's Purchase Order as processed by OI. In the event of it not being specified it shall default to one (1) user only.
5. Web page app usage may be subject to optional throughput quota restrictions as detailed on the Customer's Purchase Order as processed by OI. If that throughput quota is exceeded the software will cease to operate, until additional throughput quota is purchased by the Customer.
6. This Licensed Product may only be deployed onto the number of Windows IIS Server instances that were ordered on the Customer's Purchase Order as processed by OI. In the event of it not being specified it will default to being deployed onto only one (1) Windows IIS Server.
7. This MSL shall be for an initial term of 1 calendar months from the date of purchase, and will renew monthly upon payment of the then current monthly subscription fee to OI.
8. This MSL shall lapse if the monthly Subscription fee is not paid for and the Customer shall thereupon cease using the Licensed Product.
9. Upon lapsing, failure to cease using the Licensed Product shall be a breach of this License Agreement and OI shall suffer damages agreed at the then current new purchase price of the Licensed Product MSL.
10. Exceeding licensing counts mentioned in clauses 2, 3, 4, 5 and 6 above shall be deemed to be a breach of this License Agreement and OI shall suffer damages agreed at the then current new purchase price of the Licensed Product MSL
11. Failure to renew the ASM and the resultant lapse of this SAL shall entitle OI, at its option to; unilaterally terminate use of the Licensed Product and to uninstall it from all relevant PCs. This Agreement authorises and allows OI to remove, by any means available, the Licensed Product from the Licensee's hardware and the Customer grants OI the right to enter and attend at any location both, physically and

electronically, by employees or contractors, where the Licensed Product is installed for the purpose of facilitating its removal.

### **C - GRANT AND BASIS OF LICENCE - EVALUATION AND TRIAL LICENCES**

1. In consideration of the Customer agreeing to abide by the terms of this Licence, Outback Imaging grants the Customer a non-exclusive, non-transferable licence to the Software and Documentation on an evaluation or trial basis, subject to the terms of this Licence.
2. Evaluation or Trial Licences are provided by Outback Imaging solely for short term evaluation of the Software and Documentation and these Licences remain solely the property of Outback Imaging and not the Customer.
3. The License to use expires on the date specified at the time of supply however if no time is specified it shall expire 30 days after supply.
4. On expiry of this Licence, Outback Imaging may remove, by any means available, the Software from the Licensee's hardware and the Customer grants Outback Imaging the right to enter and attend at any location both, physically and electronically, by employees or contractors, where the Software is installed for the purpose of facilitating it removal.
5. All other terms of this Licence shall apply in so far as they are capable of applying in the limited context of its terms.

### **C - GENERAL TERMS APPLICABLE TO ALL LICENCES**

1. **Suitability:** Outback Imaging makes no representation as to the suitability of the Software for the Customer's needs, nor does it accept any responsibility for the accuracy, quality or type of output produced by the Customer using this Software. The Customer is responsible for selection of the Software as suitable for its need. Licensing is on the basis of the maximum number of web client users ordered on the applicable Outback Imaging Licensed Product Order form. The customer agrees to notify Outback Imaging if their web client user count has exceeded their ordered licensed web client user maximum count threshold. In such an event the customer agrees to either reduce their active web client user count to below the maximum threshold, or to purchase an increased user count licence from Outback Imaging. Where no maximum web client user count has been specified it shall default to 50. Licences purchased as named server licences are not transferable to other named servers. Licensing is valid only when the Customer's monies requested by Outback Imaging have been deposited as cleared funds in Outback Imaging's nominated bank account. Evaluation or Trial licences are provided by Outback Imaging solely for short term evaluation of the Software and these licences remain solely the property of Outback Imaging and not the Customer.
2. **Scope of Licence:** The Customer may:
  - (a) download, install and use the Software for its internal business purposes only (as agreed between the parties);
  - (b) transfer the Software from one computer to another provided it is used on only one computer at any one time;
  - (c) make up to one copy of the Software for back-up purposes only, subject to compliance with the undertakings set out in clause 3(a) below; and
  - (d) use any Documentation in support of the use of the Software and make up to three copies of the Documentation as are reasonably necessary for its lawful use.
3. **Customer's undertakings:** Except as expressly set out in this Licence or as permitted by any local law, you undertake:
  - (a) not to distribute the Software and the Documentation or any part of it to any third party;
  - (b) not to copy the Software or Documentation except where such copying is incidental to normal use of the Software or where it is necessary for the purpose of back-up or operational security;

- (c) not to rent, lease, sub-licence, loan, translate, merge, adapt, vary or modify the Software or Documentation;
  - (d) not to make alterations to, or modifications of, the whole or any part of the Software nor permit the Software or any part of it to be combined with, or become incorporated in, any other programs;
  - (e) not to disassemble, decompile, reverse engineer or create derivative works based on the whole, or any part, of the Software nor attempt to do any such things except to the extent that (by virtue of section 296A of the Copyright, Designs and Patents Act 1988) such actions cannot be prohibited because they are essential for the purpose of achieving inter-operability of the Software with another software program, and provided that the information obtained by you during such activities:
    - i. is used only for the purpose of achieving inter-operability of the Software with another software program; and
    - ii. is not unnecessarily disclosed or communicated to any third party without the Licensor's prior written consent; and
    - iii. is not used to create any software which is substantially similar to the Software;
  - (f) to ensure that the Software is installed on designated and suitable equipment for use by only the number of users as stated on the applicable Outback Imaging Software Order form;
  - (g) to ensure that the Software is only used with suitable ancillary equipment, including but not limited to scanning equipment on the appropriate settings for your needs;
  - (h) to keep all copies of the Software secure and to maintain accurate and up-to-date records of the number and locations of all copies of the Software;
  - (i) to supervise and control use of the Software and ensure that your employees and representatives use the Software in accordance with the terms of this Licence;
  - (j) to include the copyright notice of the Licensor on all entire and partial copies you make of the Software or Documentation on any medium; and
  - (k) to ensure that the Software is at all times protected from access, use or misuse and damage and destruction by any person not authorised by either Outback Imaging or the Customer and the Customer will notify Outback Imaging immediately if it becomes aware of any unauthorised use of the Licensed Program.
4. **Intellectual Property Rights:** The Customer hereby acknowledges that all copyright including any copyright embodied in the Software source code, trade secret, patents, any trade mark rights including the words “ezescan”, “ezescan web app” or the “ezescan” logo or in the words “transforming paper into knowledge”, moral rights, including the right to apply, prosecute and obtain patent protection over any patentable subject matter, or any other intellectual property rights in or attributable to the Software and the Documentation, in each case whether registered or unregistered (“**Intellectual Property Rights**”), are the property of Outback Imaging IP Pty Ltd, (a private limited company registered in Australia with Australian Company Number 120 605 389, who as at the date of this agreement is a member of Outback Imaging’s Group (as defined in section 1161 Companies Act 2006), under license to Outback Imaging and no right or title in the Software or Documentation is transferred to the Customer other than the right to use them in accordance with this Licence. The Customer is to retain the copyright notice and other legends on all copies, both full and partial, of the Software and the Documentation. The Customer acknowledges that it has no right to have access to the Software in source code form or in unlocked coding or with comments.
5. **Third-Party APIs:** The Software licenced utilises API Integration to connect third-party products. The use of third-party products is in the customer’s sole discretion and Outback Imaging does not warrant or guarantee support for such third-party products. Customers must acknowledge and agree that Outback Imaging does not have control over the functionality, performance and ability of third-party APIs and any claims for redress presented by the customer due, among other things, to intellectual property infringements, defects, delays, damages or any other consequences arising from the use or implementation of the third-party product is the responsibility of such third-party provider and not

Outback Imaging and shall, as such be governed by such third-party term. Outback Imaging shall in no event and in no respect be liable for defects, delays, or damages, whether direct, indirect or consequential caused by third-party products.

Customers are solely responsible to oversee and validate the input and output of data associated with third-party products, as well as to perform data backups for those products. Additionally, customers bear full responsibility for maintaining the required operating environment for third-party products. Customers are required to acknowledge that Outback Imaging is not involved in the processing of payment transactions related to third-party products, nor does it store or handle payment card data. Any fees collected by a payment provider in relation to a third-party product are independent of Outback Imaging and do not affect or diminish the customers' responsibility to fulfil their payment obligations.

6. **Warranty:** Outback Imaging warrants that the Software as supplied by Outback Imaging complies with its published specifications and is free from defects for 90 days from the commencement of this Licence. Outback Imaging will undertake to use all reasonable efforts to correct any defects advised to it by the Customer during this period. In the event that such defects cannot be rectified within the 90 day period, Outback Imaging will replace the Software free of charge. Support and other services after expiration of the warranty period are provided under the provisions of Outback Imaging's ASM.
7. You acknowledge that the Software has not been developed to meet your individual requirements and that it is therefore your responsibility to ensure that the facilities and functions of the Software as described in the Documentation meet your requirements. You acknowledge that it is your responsibility to ensure that your PCs and other ancillary equipment, including but not limited to your scanning equipment, meet suitable standards and are set to appropriate settings for your needs. You acknowledge that the Software may not be free of errors or bugs and you agree that the existence of any minor errors shall not constitute a breach of this Licence.
8. **Disclaimer:** To the maximum extent permitted by law, Outback Imaging disclaims all further or other warranties, including but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement.
9. **Export Control:** The Software licenced hereby may be subject to export control legislation in certain countries. The Customer shall not export or re-export the Software from the country in which the Licence is granted in contravention of any such export control legislation applying at the time.
10. **Limitation of Liability:** Outback Imaging's entire liability to the Customer and the Customer's sole remedy under this Licence shall be, at Outback Imaging's sole discretion, to either refund the price paid by the Customer for the Software, or to repair or replace the Software if it does not meet Outback Imaging's warranty and which is returned to Outback Imaging with a copy of the Customer's receipt. Outback Imaging's maximum aggregate liability to the Customer under or in connection with this Licence shall in all circumstances be limited to the price paid by the Customer for the Software.
11. For the avoidance of doubt, the Customer shall remain fully liable for image quality and all results achieved from use of the Software, and Outback Imaging shall not be liable for missing information or poor results achieved from the Customer's use of the Software, due to faults or incorrect settings on the Customer's PCs or other ancillary equipment (including but not limited to any scanning equipment).
12. **No Liability for Damages:** In no event shall Outback Imaging or its licensors or its suppliers be liable for any consequential, incidental, direct, indirect, special, punitive or other damages whatsoever (including but not limited to damages for loss of business profits or contracts, loss of business information, loss of goodwill, loss of data, business interruption, or any other pecuniary loss) arising out of the Customer's use of or inability to use the Software, even if Outback Imaging has been advised of the possibility of

such damages. Nothing in this Licence shall limit Outback Imaging's liability for death or personal injury caused by its negligence or for fraud or fraudulent misrepresentation.

13. **Term of Agreement:** This Licence is accepted by the Customer on removing the CD from its package, or by installing the software from the media provided. The Customer may terminate this Licence without notice. Outback Imaging may terminate this Licence by notice in writing to the Customer should the Customer be in default under the terms of this Licence and fails to rectify that default within 30 days of receiving written notice from Outback Imaging, or in the event that the breach is incapable of remedy this Licence may be terminated forthwith by written notice.
14. **Effect of Termination:** On termination, all rights granted to the Customer under this Licence shall cease and the Customer must cease all use of the Software. The Customer agrees to immediately delete or remove the Software from all computer equipment in its possession and immediately destroy or return to Outback Imaging (at Outback Imaging's option) all copies of the Software then in its possession, custody or control and, in the case of destruction, certify to Outback Imaging that it has done so.
15. **Assignment:** This Licence is binding on you and Outback Imaging and on our respective successors and assigns. You may not transfer, assign, charge or otherwise dispose of this Licence, or any of your rights or obligations arising under it, without obtaining Outback Imaging's prior written consent. Outback Imaging may transfer, assign, charge, sub-contract or otherwise dispose of this Licence, or any of its rights or obligations arising under it, at any time during the term of the Licence.
16. **Waiver:** If Outback Imaging fails, at any time during the term of this Licence, to insist upon strict performance of any of the Customer's obligations under this Licence, or if Outback Imaging fails to exercise any of the rights or remedies to which it is entitled under this Licence, this shall not constitute a waiver of such rights or remedies and shall not relieve you from compliance with such obligations. A waiver by Outback Imaging of any default shall not constitute a waiver of any subsequent default. No waiver by Outback Imaging of any of the terms of this Licence shall be effective unless it is expressly stated to be a waiver and is communicated to you in writing.
17. **Severability:** If any of the terms of this Licence are determined by any competent authority to be invalid, unlawful or unenforceable to any extent, such term, condition or provision will to that extent be severed from the remaining terms, conditions and provisions which will continue to be valid to the fullest extent permitted by law.
18. **Entire Agreement:** This Licence and any document expressly referred to in it constitute the whole agreement between the parties and supersedes any previous arrangement, understanding or agreement between the parties, relating to the licensing of the Software and Documentation. Outback Imaging and the Customer each acknowledge that, in entering into this Licence (and the documents referred to in it), neither of them relies on any statement, representation, assurance or warranty ("**Representation**") of any person (whether a party to this Licence or not) other than as expressly set out in this Licence or those documents. Each of them agrees that the only rights and remedies available to them arising out of or in connection with a Representation shall be for breach of contract as provided in this Licence. Nothing in this clause shall limit or exclude any liability for fraud.
19. **Applicable Law:** This Licence, its subject matter or its formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with English law and submitted to the non-exclusive jurisdiction of the English courts.