



- With the help of EzeScan, the council's registration of property transfers and title changes has been cut down from over an hour to just 15 minutes.



**EzeScan has been amazingly helpful in getting the workflow setup and making it do what we need. Our team is thrilled with this product. It is increasing our productivity, accuracy and versatility.**

**Graham Jarvis, Director of Corporate Services, Whitsunday Regional Council**



Another bonus has come in the automated redaction of credit card numbers from documents that arrive via email or in hardcopy.

“EzeScan is able to redact credit card details whether they are in the email body or an attachment. This has been a real problem for us in the past as we needed to do this process without affecting the email message metadata, which we are now able to do.”

The volume of incoming and outgoing correspondence is not enough to keep the council's new Canon scanner working fulltime, meaning it is available for a range of back scanning projects. Established in 2008, the Whitsunday Region was preceded by two previous local government areas with a history extending back to the establishment of regional local government in Queensland in 1879.

Registration of cemetery records going back to the early days of the Whitsunday Region, located half way between Brisbane and Cairns, is one early project.

“The number of pages in each record is variable. So EzeScan allows us to place a black page, either physically or electronically depending on the project, between the records to separate the documents,” said Jarvis.

“Another project is the registering of old development applications. In this case we populate the required fields such as property & application number and EzeScan builds the document's Abstract/Subject line based on this information.”



**By working with the amazingly helpful team at EzeScan, we have been able to set up our product to have it do what we need it to do. It's a live program so I am often altering and updating it to suit our purposes. Often I will call their support team and say 'I would like to be able to do ...' and together we make it happen. In the 10 months we have had the product there have not been many occasions that I have been told something is not possible.**

**Graham Jarvis, Director of Corporate Services, Whitsunday Regional Council**



### About EzeScan

EzeScan provides fast, cost effective business process automation solutions including simplified document back scanning, accounts payable, data robotic process automation, forms data extraction, mailroom/correspondence automation and highly integrated EDRMS capture. With thousands of installations in Australasia, North America and the UK, EzeScan is your ideal digital transformation provider.



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